



Refund Policy

If you decide you no longer wish to remain enrolled in the CEDH program, a refund may be issued provided you notify us in writing no later than November 30th of the program year (the program begins on the first session date of Module 1).

Partial Refunds

If you have already begun Module 1, your refund will be less the cost of the materials and instruction for that module. You will retain access to Module 1 going forward. If you have begun additional modules beyond Module 1, you will not be eligible for a refund.

Refund Deadline

Refund requests received after November 30th will not be honored, except as noted under Extenuating Circumstances below.

How to Request a Refund

All cancellations and withdrawals must be submitted in writing to cedh@cedhusa.org or by contacting your Rep via email. Verbal or phone requests will not be accepted as official notice.

Refund Processing

Approved refunds will be issued within 30 days of CEDH's receipt of your written notice, using the same payment method used for the original enrollment.

Extenuating Circumstances

CEDH may, at its discretion, consider refund requests submitted after November 30th in cases of documented extenuating circumstances (e.g., serious medical emergency, military deployment, or death in the immediate family). Such requests should be submitted in writing along with supporting documentation and will be reviewed on a case-by-case basis.

Program Cancellation by CEDH

In the event CEDH cancels or is unable to deliver the program, all enrolled students will receive a full refund of tuition paid, regardless of the November 30th deadline. *Dependent on Module Completion.*